



## ORDERS...

[www.tumbleweedanddandelion.com](http://www.tumbleweedanddandelion.com)

## INQUIRIES:

Please email us at:

[tumbleweedmail@aol.com](mailto:tumbleweedmail@aol.com)

call 310.450.4310

10am-6pm PST Mon.-Sat.

## SHIPPING AND HANDLING CHARGES

S&H is the charge for catalog order processing, item selection, packaging, transport, and handling. These charges may differ from internet processing. Special delivery requests, including specification of carrier and/or future delivery dates, may include additional charges. Delivery times are not guaranteed, notwithstanding additional charges, but are our best approximation and will vary with specific requests, such as gift packaging. Shipments and deliveries occur only on weekdays. S&H is subject to change and will be determined at time of order and subject to the following:

**Standard Delivery** - Unless an expedited service is requested, your order should arrive in approximately 5-7 business days after shipping if ordered by 12:00 noon (PST).

**Two-Day Delivery** - If requested, add \$10.00 to standard S&H. Your order should arrive in 2 business days after shipping if ordered by 12:00 noon (PST). Please note

two-day orders placed after 12:00 noon (PST) Friday, or on Saturday or Sunday will be processed Monday and should arrive the next business days after shipping. Some heavy or bulky items may not qualify for this service. A signature may be required and additional charges may be assessed if more than one attempt is made for delivery. All zip codes are not available for this service.

**Overnight Delivery** - If requested, add \$17.00 to standard S&H. Your order should arrive next business day after shipping if ordered by 12:00 noon (PST). Please note overnight orders placed after 12:00 noon (PST) Friday, or on Saturday or Sunday will be processed Monday and should arrive the next business day after shipping. Some heavy or bulky items may not qualify for this service. A signature may be required and additional charges may be assessed if more than one attempt is made for delivery. All zip codes are not available for this service.

**Alaska, Hawaii, Puerto Rico and Guam Deliveries** - Add \$5.00 to the applicable S&H charges. Your order should arrive in approximately 7 to 10 business days after shipping if ordered by 12:00 noon (PST).

**Furniture Delivery** - Most large pieces (determined by dimensions and weight), as well as certain items that require extensive assembly or setup, are delivered using our 'special large delivery' service. To find out if an item qualifies for this service, please call 1.310.450.4310

**International Deliveries** - At this time, it is not possible to specify international destinations and U.S. territories when placing an order. However, you may have your Tumbleweed

& Dandelion purchase shipped to an international address by calling 1.310.450.4310

**Additional Address** - Please add \$8.00 to the applicable S&H charges for each additional delivery address.

1. Items ordered together may be delivered separately, and the S&H will be allocated over shipments but not necessarily evenly. Some orders may require more than one package to ship; for these shipments the additional charge for two-day and overnight deliveries would be a per package charge.
2. Returns may affect final S&H charges. S&H charges are not refundable unless merchandise is damaged or defective. Returns for reasons due to Tumbleweed & Dandelion will receive S&H credit as S&H was allocated, which may result in a final S&H charge after return that differs from quoted rates.
3. S&H may vary between catalog orders and internet orders.
4. S&H in parentheses by an item are in addition to standard S&H unless otherwise indicated.
5. If you request to change the destination address of a shipment en route, an additional charge may be assessed.

The following delivery and processing costs are for merchandise pictured and described in our catalog. Costs are calculated according to the total cost of the merchandise in your order. All prices are expressed in U.S. currency.



Merchandise Total**	Standard	Two-day	Overnight
\$35.00 and under	\$7.00	\$17.00	\$24.00
\$35.01 - \$50.00	\$9.00	\$19.00	\$26.00
\$50.01 - \$75.00	\$12.00	\$22.00	\$29.00
\$75.01 - \$100.00	\$15.00	\$25.00	\$32.00
\$100.01 - \$150.00	\$17.00	\$27.00	\$34.00
\$150.01 - \$200.00	\$22.00	\$32.00	\$39.00
\$200.01 - \$300.00	\$30.00	\$40.00	\$47.00
\$300.01 - \$400.00	\$40.00	\$50.00	\$57.00
\$400.01 - \$500.00	\$50.00	\$60.00	\$67.00
\$500.01 - \$750.00	\$75.00	\$85.00	\$92.00
\$750.01 - \$1,000.00	\$100.00	\$110.00	\$117.00
\$1,000.01 - \$1,500.00	\$125.00	\$135.00	\$142.00
\$1,500.01 - \$2,000.00	\$175.00	\$185.00	\$192.00
\$2,000.01 and up	\$225.00	\$235.00	\$242.00

\*\*Total value of merchandise before tax or other charges.

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**Sales Tax Information** - Sales tax is exempt in every state BUT California (CA.) where a tax of 8.25% is added to merchandise.

**Faxing or Mailing Orders** - Our mailing address is 1502 Abbot Kinney Blvd., Venice, CA. 90291. Our fax number is 310.452.9481.

**Errors** - All descriptive, typographic, or photographic errors are subject to correction. We reserve the right to limit quantities ordered.

**Pricing** - Availability, prices and delivery rates are subject to change.

**Swatch Service** - Questions about fabric or finishes? Just give us a call and we'll send you a fabric swatch if available or more details about our products.

**Phone/Online Design Service** - Available for clients interested in customizing their own hand painted-designed furniture.

**Gift Certificates** - Tumbleweed & Dandelion Gift Certificates are available for purchase in whole dollar amounts of \$25.00 or more. Please allow \$4.00 for delivery and processing. Please be sure to include the recipient's name and address when you place your order.

**Gift Boxes** - Most of our items can be placed in a gift box for \$2.50.

**Return Policy** - At Tumbleweed and Dandelion we take great pride in the quality and craftsmanship of our products. Attention to design, materials, safety, and construction is our priority. We carefully inspect your order prior to shipment; upon receipt, please inspect your purchase and notify us of any damage. We will arrange for a prompt replacement. All sales are final. We will gladly replace any damaged or broken goods upon delivery, please contact us within 7 days of receiving. If you are otherwise unhappy with your purchase you may return for credit, please contact us within 7 days of receiving item(s).

**Disclaimer** - Our furniture and handmade items vary slightly in color, texture and sometimes size. We take great care to inspect all pieces before they are shipped. Please note that reasonable variations should be expected.